

# Level up with HRTM Contact us today.

info@hrtimemgm.com (732) 447-5724

# **Database Administration (DBA) Services**

HRTM DBA Services can manage and optimize your database, offering full system support 24x7, so your time and resources can focus on more critical company priorities.



# We keep you online securely so you can grow confidently.

Maintaining data infrastructures can be a major drain on resources and funds. Managing or growing your database can overwhelm the most experienced IT teams, leaving little time for provisioning, testing, and tuning new databases that support development which can negatively impact time-to-market. HRTM's DBA can easily handle your current database and managing at-scale. Our expert staff is not only trained to tune and monitor 24/7, we offer fully customizable packages to ensure your needs are met.



24/7 Monitoring to ensure information is safe and secure



Backups, tune-ups and patch-ups are handled with ease and expertise



Lower operational costs gives more resources for alternate business initiatives



# Get peak performance from a cloud-native database and minimize the management cost.

## **Database Services:**

- Database Install and Upgrades
- Database Patching
- Backup and Cloning
- Disaster Recovery
- Oracle SQL Tuning
- Oracle Database Schema Modifications

## **DBA Solutions:**

- Comprehensive Oracle Application Support
- 24/7 Database Monitoring
- Resource Alert Configurations
- Cloud based upgrades and migrations on-site
- Backup and Recovery Review
- Performance Tuning for Enhanced User Experience

# **Meet HRTM's DBA Services**

## **Account Experts**

Our in-house expert manages your account with the help of our cloud-base team for 24/7 support access.

## Advanced Troubleshooting

HRTM focuses on traceability within your systems can uncover complex database issues and offer corrective steps to resolve and recover.

## **Proactive Management**

Our extensive support for your environment, we will be able to discover issues before you know there's a problem.

## **Confident Security**

Database security is a paramount concern for clients. Well-versed technology security we can offer solutions in varied circumstances.

### **Optimal Performance**

We'll monitor key database metrics and offer proactive suggestions or tune parameters to ensure maximum performance.

## **Data Value Extraction**

The amount and quality of data that your company has is infinintely valuable. Our deep experience with relevant database technologies will maximize your database performance.



Visit us online for more information and our full line of services. HRTM: Adaptive Implementation Services For Your Business



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# **HRTM Line Of TeleStaff Services**

### TeleStaff Integration

HRTM integration experts will automate the exchange of data between TeleStaff and your existing enterprise systems simplifying the way you share personnel, scheduling, roster, payroll and attendance information.

For More Details

#### TeleStaff Application Managed Services

Staff shortages and a tight labor market can hinder the efforts of many organizations to retain the specialized skill sets required to properly administer their application software. Let HRTM handle your TeleStaff administration so you can free up vital resources to focus on your agency's operations and strategic initiatives.

#### For More Details

#### TeleStaff Training

Staff turnover often results in the loss of expertise in managing your TeleStaff environment. HRTM can help your team maintain the proper skill level. Whether training a new administrator or providing refresher training for existing staff. Our experts are ready to help.

For More Details

#### **Oracle DBA Services**

Managing or growing your Oracle database can overwhelm the most experienced IT teams, leaving little time for provisioning, testing, and tuning new databases. HRTM's Oracle's DBA service can ease the demand on your department by providing experienced and trusted DBA resources to handle the critical tasks required to keep your operations running effectively and securely.

For More Details

#### **TeleStaff Optimization**

Let our team of public safety industry experts help you optimize the way you use TeleStaff to best serve your employees and your business. Whether you do the work, whether you look to HRTM to do the work or whether we work together, our goal is to help you get the most from your investment in your TeleStaff system. For More Details

#### **TeleStaff Custom Reporting**

Unleash valuable reporting information contained within your Workforce TeleStaff<sup>®</sup> and Workforce Dimensions<sup>®</sup> by utilizing HRTM to create custom reports using the BIRT reporting tool.

For More Details

#### TeleStaff Extra Duty Administration (EDA) Service

Challenged with invoicing vendors for your extra duty work assignments? HRTM's EDA Plug-In integrates seamlessly with UKG<sup>™</sup> Workforce TeleStaff<sup>™</sup> to generate invoices easily freeing up administration resources and ensuring timely and accurate payments from vendors.

For More Details