



Level up with **HRTM**
Contact us today.

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(732) 447-5724

TeleStaff Application Managed Services (**TAMS**)

Let HRTM's TeleStaff experts manage your application, freeing up your resources to focus on critical public safety concerns.



We manage your system while you manage your people.

HRTM TeleStaff Managed Services (TAMS) can play an important role in increasing operational efficiency, containing costs and freeing up vital internal resources. By partnering with HRTM to outsource your TeleStaff application management, you remain in control of your business while taking advantage of our experts to handle all of your application administration responsibilities - allowing you to focus on your agency's operations and strategic initiatives.



Manage Schedule Changes
Add New Ranks And Shifts



Automatic Service Updates And
Application Contract Changes



Personalized Service To
Increase Efficiencies And
Enhance User Experience

Rely On **HRTM's Telestaff Experts** As A Natural Extension Of Your Police, Fire, EMS Or Communications Agency.

Meet **HRTM's TAMS**

Service Features

- Manage Schedule Changes
- Add New Ranks
- Add New Shifts
- Apply Application Service Updates
- Manage UKG Support Tickets
- Conduct Health Checks To Proactively Identify Impacts To Improve System And Business Process Effectiveness

Service Benefits

- Support Updates Due To Contract Changes
- Assist With Auctions
- Keep System Up-to-date With Latest Telestaff Service
- Apply Updates To System For Staff Changes
- Fill talent holes created by staff shortages and tight labor market for specialized skills
- Help You Continue To Realize Value As Both Your Business And User Needs Change And Technology Evolves
- Update Rules To Support Business Or Contract Compliance Changes

Customized Experience

- Personalized Service And Support
- Make Suggestions For Process And Operational Improvement
- Assist In Issue Resolution
- Best Practice Identification And Deployment
- Provide Guidance In Getting Continuous Value For Your Application Investment
- Identify Ways To Enhance User Experience





HRTM Line Of TeleStaff Services

TeleStaff Integration

HRTM integration experts will automate the exchange of data between TeleStaff and your existing enterprise systems simplifying the way you share personnel, scheduling, roster, payroll and attendance information.

[For More Details](#)

TeleStaff Application Managed Services

Staff shortages and a tight labor market can hinder the efforts of many organizations to retain the specialized skill sets required to properly administer their application software. Let HRTM handle your TeleStaff administration so you can free up vital resources to focus on your agency's operations and strategic initiatives.

[For More Details](#)

TeleStaff Training

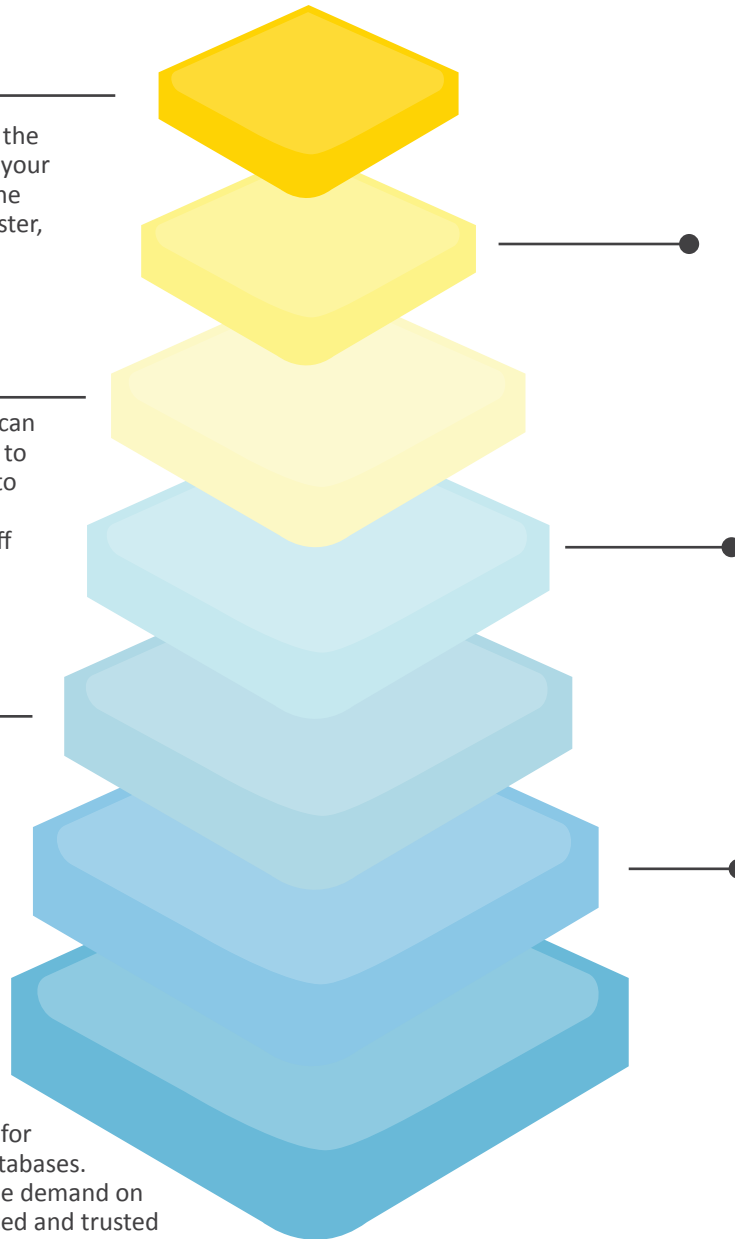
Staff turnover often results in the loss of expertise in managing your TeleStaff environment. HRTM can help your team maintain the proper skill level. Whether training a new administrator or providing refresher training for existing staff. Our experts are ready to help.

[For More Details](#)

Oracle DBA Services

Managing or growing your Oracle database can overwhelm the most experienced IT teams, leaving little time for provisioning, testing, and tuning new databases. HRTM's Oracle's DBA service can ease the demand on your department by providing experienced and trusted DBA resources to handle the critical tasks required to keep your operations running effectively and securely.

[For More Details](#)



TeleStaff Optimization

Let our team of public safety industry experts help you optimize the way you use TeleStaff to best serve your employees and your business. Whether you do the work, whether you look to HRTM to do the work or whether we work together, our goal is to help you get the most from your investment in your TeleStaff system.

[For More Details](#)

TeleStaff Custom Reporting

Unleash valuable reporting information contained within your Workforce TeleStaff® and Workforce Dimensions® by utilizing HRTM to create custom reports using the BIRT reporting tool.

[For More Details](#)

TeleStaff Extra Duty Administration (EDA) Service

Challenged with invoicing vendors for your extra duty work assignments? HRTM's EDA Plug-In integrates seamlessly with UKG™ Workforce TeleStaff™ to generate invoices easily freeing up administration resources and ensuring timely and accurate payments from vendors.

[For More Details](#)